

Speaker Introduction

Good morning/afternoon/evening,

It's no secret that the customer experience is the key differentiator for today's businesses. Today's speaker, Christine Chen, is passionate about sharing the joy of serving others with enthusiasm, excellence, and care.

She is a speaker, trainer, and coach to major corporations, small businesses, healthcare facilities, and educational institutions. She's been featured on CNN, Fox 5 DC, and News Channel 8 along with writing for publications nationwide.

Christine believes an exceptional service culture uplifts everyone. She's here today to share her passion - her mission - of educating companies to serve with excellence. Please welcome Christine Chen.